

## Case Study : Estate Management

**Client:** Global Investment Bank

**Service category:** Estate Management

**Sector:** Financial Services

**Delivered:** March 2010

### 4sl deliver 20% savings across Equities trading estate

#### Estate Management

To meet the demand of greater efficiency and effectiveness across IT services, 4sl offers a number of optimisation propositions to help accelerate benefits for their clients. **Estate Management** ensures that computing resources are deployed and supported in line with their operational needs, balancing the often conflicting demands of cost, performance and risk.

#### Client agenda

The Equities IT team at this tier 1 global Investment Bank had inherited a large Cash trading platform through M&A activity but with limited documentation and knowledge of the underlying infrastructure estate. Management recognised the need for greater transparency over the assets in order to meet various audit criteria. However, focus on 'post live' production support left the Bank with limited resource and expertise to complete this work on time.

#### Engagement outcome & benefits

The primary objective was to confirm the assets making up the server estate, starting from an unreliable set of data. 4sl applied our proven asset discovery process, comprising:

1. Gathering data from a combination of existing sources such as inventory/CMDB extracts
2. Data reconciliation, validation, gap analysis and data augmentation, and
3. Identifying, assigning & checking IT & business ownership.

The output, covering approximately 1,250 servers, was provided back to the Bank to update its inventory management system. In addition to satisfying the internal audit requirement, there were a number of additional benefits including:

- Enhanced MI including hardware/software asset IDs, operational and 'end of life' status
- Clear asset ownership (IT & business groups) for accurate cost allocation & chargeback
- 20% savings from 250 assets identified for recycling / redeployment / decommissioning
- Operational risk mitigation; approx. 21% of assets had reached End Of Life product status
- Greater transparency for future internal security & information assurance assessments.

#### A Satisfied Client

EMEA head of Equities Cash IT comments:

*"4sl undertook a top-to-bottom review of our infrastructure estate. We selected them because of their track record of delivering excellent results in this field. Within the first week of their first assignment for our firm, they had uncovered over 10% of efficiency savings"*

As a result of this work, the Bank has engaged 4sl to help deliver further benefits in a number of related estate management workstreams.

#### About 4sl Group

For further information on how 4sl can help you balance the demands of cost, performance and risk across IT visit [www.4slgroup.com](http://www.4slgroup.com) or contact Richard Simpkins on 0207 464 4071.