

4sl Group Project Library – Case Study

Web site categorisation

- **Company:** Deutsche Bank
- **Service category:** Data Centre Migration
- **Sector:** Financial Services
- **Date:** May 2009

4sl Manage Data Centre Migration Programme for Global Investment Bank.

Client agenda

The client had reached a critical point with their London based Datacentres with the facilities quickly becoming a constraint to Business growth as well as causing stability and capacity problems. They approached 4sl Consulting Group for help advise on best practices and procedures for the infrastructure migration and for day-to-day programme management of the initiative.

Engagement outcomes & deliverables

The engagement resulted in a number of outcomes that have benefited the Bank:

- A legacy Datacentre that was near or at the limits of its critical performance factors has been emptied and returned to the landlord, saving the Bank leasing costs for a facility that was no longer fit for purpose.
- Critical and non-Critical applications have been moved onto new, modern & Technical Roadmap Compliant equipment. As a result capacity issues have been eliminated and application performance has increased dramatically which in turn this has increased customer satisfaction.
- The new Datacentre facilities are state of the art, allowing the Bank to deploy Technical Infrastructure in a manner that was not possible before. Areas with improved cooling solutions allow the deployment of high density computing over much reduced footprint.
- Infrastructure Deployment processes and procedures have been tested with high volumes of requirements and adjustments were made where weaknesses were observed. The end to end provisioning mechanism is now much smoother and has significantly reduced SLAs.
- During this Programme of activity planned and unplanned downtime did not exceed the Bank average. Stringent Migration Governance and Change Management ensured moves would only take place in a planned and controlled manner, which ensured a smooth transition.

Adding value to Bank's service delivery function

4sl was selected for the engagement due to their experience in managing such large pieces of work and delivering to customer expectations whilst promoting best practices and approaches.